



GOODWILL INDUSTRIES OF THE PIONEER VALLEY

When 32-year-old West Springfield resident **MICHAEL CAPEZZUTO** came to Goodwill's Career Academy in Springfield, he had a strong desire to work, but had limited job skills and work experience to fall back on. He had worked off and on in his family's landscaping business, but was ready for a change and was looking for full-time employment.

After participating in job-readiness training at Goodwill, Michael felt like he was ready for the next step and began looking at career options. Michael obtained a forklift operator's license and certification at Goodwill and then, with help from the career advisors at Goodwill, secured employment at the Advanced Auto Parts' distribution center in Enfield, Connecticut, as an associate.

Now working full-time and earning full benefits, he feels things have really turned around in his life. "When I came to Goodwill, I wasn't working and really didn't know what I wanted to do," Michael said. "The staff here really helped me out and I was able to figure out some jobs I could do. Things worked out well for me."



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- Michael Capezzuto



In 2018, Goodwill Industries of the Pioneer Valley's Career Academy served 666 individuals, providing work-readiness and skills training and helping participants overcome barriers that keep them from working. The Career Academy partners with a number of businesses in the community to match job seekers with available positions. Goodwill's Employment Supports Program helped 120 individuals with disabilities, offering them paid employment and job training in supportive and supervised environments. The Adult Foster Care program served 24 individuals who cannot live safely on their own. The program provides an opportunity for the individual to live in a family setting with a trained and committed caregiver.

Business and Community Partners

Goodwill Industries of the Pioneer Valley works with the following businesses and organizations to connect job seekers to jobs.

Advanced Auto Parts	Lowe's
American Lumber	Ocean State Job Lot
Amazon	Polar Beverages
Applebee's	Save-A-Lot
Cardinal Health	Smith & Wesson
Corando	Stavros
CVS	United Personnel
Foxwoods Casino	Viability, Inc.
J. Polep Distribution Services	WestMass ElderCare, Inc.
Macy's	Yankee Candle
MGM Springfield	

By the Numbers

Employees: 140
Individual Donations: 137,905
Individuals Served: 810
Massachusetts Communities Served: 43

The Goodwill Store and Donation Center Locations

Amherst	Palmer
Chicopee	Springfield - Parker Street
Holyoke	Springfield - Sumner Avenue
Northampton	



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